

Date 30.06.11	Ref. No. 09TV093	Revision 9	Type PROACTIVE / REACTIVE	IRIS	Level 2	Source TD
Models EX-2L Basil_Sat, Coriander_Sat, Paprika_Sat Chassis						
Subject: Software Packages Follow-Up for EX-2L Satellite Models [REVISION 9]						

SYMPTOM

The latest software packages are valid for all EX-2L Satellite models. Amongst others, they can be used to solve the issues below.

<i>Issue</i>	<i>TB</i>	<i>Rev.</i>
QDL panel change for Z5800 series (Use preventive software upgrade code!)	10TV001	R4
Set blocked: No picture and only green LED on	10TV004	R5
Digital Services Lost after Powering Off	10TV016	R5
	<i>IRIS code</i>	
Error 10: LED blinking <i>* After entering in standby and powering on, the set enters into error mode (red standby indicator LED blinks 10 times).</i>	111A	R0
Loss of satellite services overnight (Freesat UK)	1264	R2
Switzerland and Austria country selection: Values for channel sorting are missing		
Germany country selection: Limited services in the service sorting list		
Summer time operation <i>* Inconsistency between DVB-T and DVB-S time when summertime is activated with timer function.</i>	1171	R7
MHEG Sport multiscreen service not available <i>* When watching DVB-S freesat Sky multiscreen service and selecting the Sports option in the Multiscreen menu, nothing happens.</i>	D286	R9
Incorrect OSIM information	1778	R9
TV crashes in Radio Mood satellite service	117E	R9

SOLUTION

Download and install the latest software package(s) using the attached file(s).

1. Regular SW update

To remedy one of the above issues, install the "MSImage_*.zip" file indicated in the table below and following the abridged update procedure (8 steps) below.

<i>Date</i>	<i>Attachment</i>	<i>Software</i>
June 2011	MSImage_EX2L_SAT_PKG1740SA.zip	Emma Micro: 2.30.1740
		Mimas Micro: 1.311

- After unzipping, a folder "eg2l_dvt" will be created. Copy this entire folder into the root of the Memory Stick.
- Unplug the power cord. (Do not touch the [Power] key or [Standby] key on the remote commander!)

	Condition code	Symptom code	Part number	Ref.	Section code	PCB	Defect code	Repair code	Qty.
Proactive	x	xxx		09TV093	SFT		1	2	
Reactive	x	xxx		09TV093	SFT		11	3	

3. Insert the Memory Stick.

4. Plug the power cord.

NOTE: In case of “Error 10: LED blinking”, the defect code is “12” for a remedying measure. For the R4/5 issues, refer to the condition code tables in the respective bulletins.

5. Wait for 4-6 minutes, until all LEDs are on. Initially only the green LED is on. Finally all LEDs will be on. The screen stays without picture.

6. Unplug the power cord, and take out the Memory Stick.

7. Plug the power cord.

8. Wait for 3-4 minutes to finish the EMMA resource updating. Normally the TV will reboot when finishing.

2. Board Exchange update

In case of a board exchange, follow the full update procedure as outlined in TB **09TV097**.

- **A. Emma NVM** (Please refer to TB **10TV001** to differentiate between the two types of 40/46/52Z58x0)

<i>Date</i>	<i>Model</i>	<i>Emma NVM</i>
November 2009	KDL-32V58xx	Coriander_SAT_32SLCD-SiTu.zip
	KDL-32W58xx	Basil_SAT_32AUO-SiTu.zip
	KDL-37V58xx	Coriander_SAT_37AUO-SiTu.zip
	KDL-37W58xx	Basil_SAT_37AUO-SiTu.zip
	KDL-40V58xx	Coriander_SAT_40SLCD-SiTu.zip
	KDL-40W58xx	Basil_SAT_40SLCD-SiTu.zip
	KDL-40Z58xx	Paprika_SAT_40SLCD.zip
	KDL-40Z58xx QDL	Paprika_SAT_40SLCD-QDL.zip
	KDL-46V58xx	Coriander_SAT_46SLCD-SiTu.zip
	KDL-46V58xx New	Coriander_SAT_46SLCD-NP-SiTu.zip
	KDL-46W58xx	Basil_SAT_46SLCD-SiTu.zip
	KDL-46Z58xx	Paprika_SAT_46SLCD.zip
	KDL-46Z58xx QDL	Paprika_SAT_46SLCD-QDL.zip
	KDL-52V58xx	Coriander_SAT_52SLCD-SiTu.zip
	KDL-52W58xx	Basil_SAT_52SLCD-SiTu.zip
	KDL-52Z58xx	Paprika_SAT_52SLCD.zip
KDL-52Z58xx QDL	Paprika_SAT_52SLCD-QDL.zip	

- **B. Emma & Mimas SW – Subdestination SW**

<i>Date</i>	<i>Emma & Mimas SW</i>	<i>Subdestination SW</i>
December 2009	EX2LSat_PKG1547_AEP_CDRBSL.zip (Emma Micro: 2.30.1547) (Mimas Micro: 1.308)	Subdestination_UK.zip => UK Subdestination_Continental.zip => Non-UK

REVISION HISTORY

- 1. Regular SW update

<i>Rev.</i>	<i>R0</i>	<i>R1</i>	<i>R2</i>	<i>R3</i>	<i>R4</i>	<i>R5</i>	<i>R6</i>	<i>R7</i>	<i>R8</i>	<i>R9</i>
SW	#1.547	#1.547	#1.549	#1.549	#1.585	#1.700	#1.700	#1.720	#1.720	#1.740
Date	23.10.09	16.11.09	25.11.09	09.12.09	08.01.10	17.02.10	15.03.10	14.04.10	22.09.10	30.06.11

- 2. Board Exchange update

<i>Rev.</i>	<i>R0</i>	<i>R1</i>	<i>R2</i>	<i>R3</i>	<i>R4</i>	<i>R5</i>	<i>R6</i>	<i>R7</i>	<i>R8</i>	<i>R9</i>
SW	/	#1.547	#1.547	#1.547	#1.547	#1.547	#1.547	#1.547	#1.547	#1.547
Date	/	16.11.09	25.11.09	09.12.09	08.01.10	17.02.10	15.03.10	14.04.10	22.09.10	30.06.11